



I'm sorry to hear that you've been involved in a car accident. Here's a step-by-step guide on what you should do if you find yourself in such a situation in the UK:

- 1. Stay calm and assess the situation: Check yourself and others involved for any injuries. If anyone is injured, call for medical assistance immediately by dialing 999 or 112.
- 2. Gather evidence: Take photos of the accident scene, including the positions of the vehicles involved, damage caused, and any relevant road markings or signs. These photos can be helpful during the claims process.
- 3. Ensure safety: If possible, move your vehicle to a safe location away from traffic. Turn on your hazard lights to alert other drivers.
- 4. Exchange information: Collect the following information from all parties involved in the accident:
  - Names, contact details, and addresses
  - Vehicle registration numbers
  - Insurance details (insurer and policy number)
- 5. Witness statements: If there are any witnesses present, ask them for their contact details and request a brief statement about what they saw. This can be valuable for insurance purposes.
- 6. Report the accident: If there are any injuries, fatalities, or significant damage to property (such as lampposts or walls), you must report the accident to the police as soon as possible. Call the non-emergency number 101 and follow their guidance.
- 7. Notify your insurer: Contact your insurance company to report the accident, even if you don't intend to make a claim. Provide them with accurate and detailed information about the incident.
- 8. Complete an accident report: Some insurers may require you to fill out an accident report form. Provide an accurate and detailed account of the events leading up to and following the accident.
- 9. Seek medical attention: Even if you don't feel injured immediately, it's advisable to get a medical examination within 24 hours to ensure there are no hidden injuries or delayed symptoms.
- 10. Keep records: Maintain a record of all documentation related to the accident, including medical reports, correspondence with insurers, and repair receipts.
- 11. Inform the DVLA: If your vehicle has been severely damaged and you're unable to drive it until it's repaired, you must notify the Driver and Vehicle Licensing Agency (DVLA).

Remember, this is a general guide, and it's important to consult with a legal professional or your insurance company for advice tailored to your specific situation.